



Kakamega County Water And Sanitation Company



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KACWASCO Rolls Out Programme To Plant 10,000 Trees



Acting CEO Ms Christabell Ashiono (C), KACWASCO Staff and Kakamega journalists during the tree planting exercise

The Company has rolled out an elaborate programme to plant trees in a bid to conserve the environment especially water sources and catchment areas.

Speaking during a tree planting exercise at Nambacha Water Treatment Facility, acting CEO Ms Christabell Ashiono announced that tree planting will be included in the Company's calendar of events for every financial year.

She said the Company is committed to support initiatives that will conserve the environment noting that if the environment is not well taken care of then there is high chances of water sources drying up.

"We have a duty to protect our water sources. We are committed to support

programmes that target mitigation of climate change," said Ms Ashiono.

The CEO said the Company will plant trees in all its water treatment facilities and water springs.

She noted that the Company will soon plant at least 1000 seedlings at Malava water spring.

"We will donate some trees to the community so that they can also plant as we target to have a clean and green environment," she said.

She added: "We encourage the community to plant indigenous and fruit trees that are beneficial to the society."

Quality Assurance Manager Mr Bush Orondo said the Company will distribute at least 10,000 indigenous trees

to be planted around water sources noting that the Community will also get a share to be part of the initiative.

"This is the beginning of this noble initiative. We will seek partnership with various organizations and the community to achieve our goal of protecting the environment," said Mr Orondo.

Ms Mary Mariga (Customer Service Manager) and Ms Lindah Ongadi (Area Manager, Mumias) said they will champion for environmental conservation to ensure water sources do not dry up due to effects of drought caused by climate change.

At least 800 trees were planted during today's joint event between KACWASCO and Kakamega Media team.

Maji Safi, Maisha Bora - Quality Water, Healthy Livelihood

Review Of Company Policies To Enhance Service Delivery



Acting CEO Ms Christabell Ashiono addressing staff

The Company's acting CEO Ms Christabell Ashiono spear-headed the move to review the Company's Service Charter and Finance Manual in a bid to streamline delivery of services to customers as well as enhance internal controls and efficiency of operations.

Speaking during Data Management and Reporting training, the CEO underscored the rationale of the review.

"It is one year since the Company implemented the ERP system, which has greatly helped on efficiency in regard to financial operations, it is therefore imperative that the finance manual be reviewed so as to align to the ERP workflows. Further, we are implementing the approved (new) tariff, thus it's important that our service charter reflects the tariff structure, service charges as well as expected turn-around timelines," she said.

The Company also seeks to review

other operational policies and procedures.

She thanked the staff for continued commitment and co-operation between Departments to improve service delivery and operational efficiency.

"I thank you for your selflessness and co-operation at work. The enforcement team, legal Department and managers for instance worked well to streamline matters to do with illegal water connections," she said.

She also stressed on the need to adhere to reporting timelines to enhance efficiency in service delivery.

"Endeavor to adhere to the reporting timelines always as this will ease our work as a Company," she added.

Senior Management team led by CPA Edwin Bukweye (Commercial and Finance Manager) were present.

The Company Starts Pipeline Extension In Malava



Malava O&M Team laying water pipes

The Company has started extension of its water pipeline at Shitirira in its Malava Scheme.

Scheme Manager Ms Josephine Khagasa said the extension will help connect more people to clean and safe water.

"We are hoping to connect more people and have better results in the future," said Ms Khagasa.

She noted that the initiative will also see the Company get more revenue from the new water connections.

The Company has embarked on an ambitious pipeline extension in all Areas and Schemes in a bid to ensure residents get water at their doorstep as per the Governor's manifesto.

Recently, the Company commissioned a Sh 19 million water project in Malava funded by Water Sector Trust Fund to supply water in Malava town and its environs.

Business community in the town had raised concerns that they do not get enough water due to the increased demand for clean and safe water.

Staff Trained On Data Management And Reporting



Data Management Committee Chairman Joab Ouma training staff on data management and reporting

The Company is conducting training for key staff on data management and reporting to increase efficiency in service delivery.

The two-day training convened by the data management committee, targets to help Management in making informed decisions geared towards enhancing services offered to customers.

Speaking while opening the training, acting CEO Ms Christabell Ashiono said data reporting will be done on a monthly basis to ensure the Company has accurate information.

“Data management and reporting will be done monthly. This will help us track our performance and inform us

on areas that we need to improve on and address some of the challenges we face as a Company,” said Ms Ashiono.

She asked staff to ensure they fill and upload right and accurate information warning them against ‘cooking’ data.

“Accurate data will help the Company plan well and strategize on how to offer world class services to our customers. I urge everyone to ensure data captured reflects the reality on the ground,” she said.

The Company has established a Data Management Committee chaired by Joab Eric Ouma, the Area Manager for Shinyalu.

“The committee is keen to ensure proper reporting on data, that way the data will be easily available for use by management, stakeholders and any other parties, so as to make informed decisions on many aspects related to the data,” she said.

She stressed on timeliness on data submission so as to enable timely compilation of data for submission to various users by the Committee.

Senior Management team; CPA Edwin Bukweye (Commercial and Finance Manager), P.Eng.Tech Celsus Shilehwa (Technical Manager), sectional heads, Area and Scheme managers, among others were present.

Nambacha Treatment Plant Tree Planting Exercise Through The Lens



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