



Kakamega County Water And Sanitation Company



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CEO Conducts Field Visits, Checks on The Welfare of Staff



FROM LEFT: Murhanda Scheme Manager, Commercial and Finance Manager CPA Edwin Bukweye and Ag CEO Ms Christabell Ashiono during her field visit at Murhanda Scheme

Acting CEO Ms Christabell Ashiono conducted field visits to various Areas and Schemes to check on the welfare of staff and progress of various projects being undertaken by the Company.

She visited Shitoli and Shinyalu Areas and Murhanda, Malava and Butere Schemes where she used the opportunity to appreciate staff for their efforts to enhance performance to offer world class services to the customers.

“I thank all staff for their support, efforts, sacrifices and commitment towards the success of the Company. As Management, we are ready to support and facilitate all staff to discharge their duties effectively,” the CEO said while addressing staff of Shitoli Area in the presence of Area Manager Ms Nancy

Tarus.

While in Shinyalu Area and Murhanda Scheme, she urged staff to continue working hard promising better days.

She noted that the Company is committed towards implementing scheme of service and career progression for staff to improve on their welfare.

“We have started with those on permanent and pensionable terms and we will soon be considering those on contract and casual workers to improve on their terms of work. We are also working hard to ensure every staff works in a conducive environment to enable them enhance their performance,” she said.

Joab Ouma (Area Manager-Shinyalu)

and Valentine Makaka (Scheme Manager-Murhanda) were present.

While addressing staff of Malava Scheme, the CEO warned all Company staff against laxity and any kind of indiscipline saying such will be dealt with according to the Company’s policies.

Commercial and Finance Manager CPA Edwin Bukweye asked staff to double their efforts to enable the Company achieve its revenue collection targets.

In Butere, Ms Ashiono lauded the Scheme Manager Alfred Juma for his leadership style that has enabled the Scheme to perform better in revenue collection.

Maji Safi, Maisha Bora - Quality Water, Healthy Livelihood

KACWASCO Seeks Collaboration With KIWASCO To Better Services



KACWASCO and KIWASCO team during the meeting

The Company is seeking collaboration with Kisumu Water and Sanitation Company (KIWASCO) with the aim of improving and enhancing services through Global Water Operators' Partnerships Alliance (GWOPA).

In a meeting held at KACWASCO's boardroom and led by the Customer Service and Public Relations Manager Mrs Mary Mariga and Ms Carolyne Odera from KIWASCO, the Companies discussed a raft of issues on improvement in operational efficiency and service delivery.

Among the key issues discussed touched on non-revenue water management, pro-poor section management and Geographical Information System (GIS) Management.

Ms Odera who is the Lead mentor from GWOPA guided the Company in assessing the management and operation status of the stated areas of interest with an aim of identifying gaps requiring support and formulation of action plans.

Ms Mariga affirmed the Company's commitment to provide all the

required information to secure the needed support and funding to improve service delivery.

"I have seen many companies benefit and thrive from donor funding after giving accurate, reliable and actionable information. We are not exceptional and we are determined to benefit too," said Ms Mariga.

Ms Odera now retreats to analyze and compile a report based on questionnaires and the discussions with the Company before presenting the same to GWOPA, an international network created to support water operators through water operators' partnerships or peer support exchange programmes between two or more companies.

The organization seeks to strengthen capacities of water operators, enhancing their performance and enabling them to provide better services to people.

KIWASCO is the first beneficiary in Kenya especially on the pro-poor initiatives and is seeking to train and partner with other water service providers.

KACWASCO Staff Participate In Kakamega Forest Marathon



Customer Service and Public Relations Manager Ms Mary Mariga (C) during the race

The Company staff participated in this year's edition of Kakamega Forest Marathon aimed at conserving the forest.

The Marathon which is marked every year creates awareness among the public on their roles and importance to restore and conserve Kakamega forest which is the only surviving tropical forest in East and Central Africa.

The staff led by Customer Service and Public Relations Manager Ms Mary Mariga took part in the 15 kilometers race.

"We have joined other Kenyans in participating in this marathon to sensitize the public on the importance of conserving Kakamega forest. As a Company, we are committed to support programmes that focus on protecting and conserving the environment," said Ms Mariga.

She added; "There is need to pull resources and efforts together to protect the forest from human activities which threaten the existence of this important forest."

The event which was graced by Kakamega Senator Dr Boni Khalwale saw hundreds of people participate in the 42km, 21km and 15k marathon.

Nyota TV Hosts KACWASCO Managers For An Interview



KACWASCO FC to Play In FKF County League



FROM LEFT: KACWASCO FC Captain Athanus Masheti, FKF Kakamega Branch CEO Shelton Amwayi, KACWASCO FC Team Manager Mr Bernard Wandere and Coach Mr Isaac Mare pose for a photo after the meeting.

The Company’s football team, KACWASCO FC is set to play in the FKF County league during the new season to be started next year.

In a race against time to ensure the

team secures a slot in the league, the Team Manager Mr Bernard Wandere, Coach Mr Isaac Mare and Captain Athanus Masheti held a meeting with FKF Kakamega Branch Chief Executive Officer Shelton Amwayi to deliberate on the same.

“From our engagement with the branch CEO, we have met the necessary requirements and we have shared the same with the Company management including registration fee and logistics for the entire league and with the support from the Company, we can make it for the league,” said Mr Mare.

The team has proposed to have Bukhungu stadium as its home

ground and is lobbying for an alternative with Shieywe Secondary school playground on its radar.

According to Mr Wandere the existing team mainly comprising of the Company staff will be more than fit for the league with enhanced training.

“Most of our players are Company staff with various engagements and so we shall not be training on fulltime basis but maximize on weekends and available holidays to undertake required regular training,” he noted.

Partnership and structured working relationship between the two entities also formed part of the discussions.

“We want to make sure that we market our products to all our customers. We want to utilize the league as an avenue to market our Company as a brand,” he added.

He noted that should the Company team be given a nod to participate in the league, it will also market their players.

Road Construction Disrupts Water Supply



On-going road construction at National Library road, Kakamega.

Customers in some parts of Kakamega town have been forced to seek alternative sources of water supply after the Company's water distribution line was destroyed during road construction.

Residents of Otiende, Maramu, Shikhambi, Joyland and Ikonyero estates are the most affected by the disruption caused by road construction of National Library-Fesbeth Road.

The customers in the affected areas are set go without water as a result of a burst in a 4-inch pipe that runs close to kilometer due to disruption from road construction activities.

According to the Area Manager Mr Idd Osundwa, at least 150 connections/ customer accounts have been

affected.

"This incident has affected our customers and we are just hoping that the contractor will collaborate with us and not cause further damage to enable us restore water supply," he said.

Among large scale consumers affected are St Joseph Primary and Secondary Schools, Fesbeth Academy and Muslim Primary schools among many others.

Mr Osundwa said the contractor has already initiated negotiations geared towards covering the damage and relocating the water line.

"We anticipate that the contractor in liaison with the Kenya Urban Roads Authority (KURA) will compensate

us for the destruction of the pipeline. We are yet to carry out an assessment on the damage made," he noted.

He however decried lack of cooperation from the contractors on roads leading to frequent damages on the pipes and disruption in water supply.

"It is expected that before a contractor begins any construction work, he/she reaches to the Company in advance so that we can relocate our lines or reach an agreement on how the anticipated damage would be covered or compensated," he added.

He said as soon as the contractor and KURRA have committed to and compensated for the damage by Wednesday next week water supply would be restored.



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