



# Kakamega County Water And Sanitation Company



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## Governor Oparanya Commissions The Ksh 100m Musembe Water Project In Lugari Sub County



H.E Dr FCPA Wycliffe Oparanya inspects the Musembe Dam Water Project in Lugari Sub County.

**G**overnor H.E Dr FCPA Wycliffe Oparanya has commissioned the Ksh 100 million Musembe Water Project in Lugari Sub County. The project will serve more than more than 28,000 residents of Chekalini ward and its environs.

“This is one of the several water projects that my Government has implemented in collaboration with the Kenya Devolution Support Programme (KDSP),” said Dr Oparanya. He said the project has the capacity to produce 100,000 liters of water per hour adding that it is sufficient to serve residents.

“We have plans to expand the project to be able to produce 300,000 liters of water per hour so that it can serve wananchi beyond Chekakini,” he said.

The Governor pointed out that Ksh 78 million has been set aside to be used to connect residents to piped water from the project.

He urged Kakame-



Senior County Officials during the launch of the Musembe Dam Water Project in Lugari Sub County.

ga County Rural Water and Sanitation Company to ensure that poor families were connected to water for free under the programme.

“Make sure that when you are connecting residents to water those who are unable to pay charges for connectivity are connected free,” the Governor said.

He thanked KDSP for their relentless support to the County which he added that has enabled the devolved unit make positive strides in ensuring that majority of residents are connected to clean water as enshrined in the Constitution.

The Governor noted that the KDSP has given the County Ksh 340 million to support the water sector.

“The KDSP gave us Ksh 340 million, the County added Ksh 500 million in its budget for water sector,” he explained.

Dr Oparanya said other projects implemented under the programme include, Lwakhupa, Nandananywa, Khuvasali, Butwehe and Misango water projects that are spread across the County.

He said the projects were being implemented

to ensure that his promise that majority of residents are connected to water under the Amatsi khu Mukuru slogan is realized.

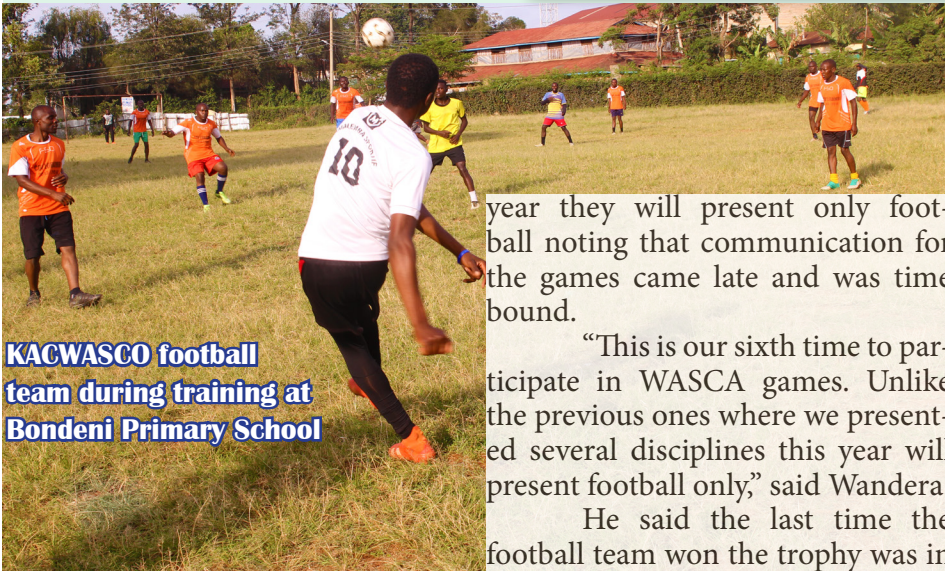
County Secretary and Head of Public Service Ambassador CPA James Ochami, CECMs led by Madam Rhodah Masaviru (Water, Environment, Natural Resources and Climate Change), Chief Officers led by Eng. Philip Otenyo, MCAs, CEOs and Board members of KACWASCO and KACRUWASCO, County Attorney Madam Vivian Mmbaka, Chief of Staff Mr Isaac Omungo, Director Security and Enforcement Mr John Otido were among officials present.





**Coach Isaac Mare (left) with KACWASCO Football Team Players**

**We Are Going For Nothing Less Than The Trophy**



**KACWASCO football team during training at Bondeni Primary School**

**K**ACWASCO football team which will be representing the Company during the WASCA games in Kisumu County has vowed that they will settle on nothing less than the trophy.

The Company will only present football team in the five day tournament that will start on 18th and end on 22nd this month.

Benard Wandera, Chairman of the Sports Committee said this

year they will present only football noting that communication for the games came late and was time bound.

“This is our sixth time to participate in WASCA games. Unlike the previous ones where we presented several disciplines this year will present football only,” said Wandera.

He said the last time the football team won the trophy was in 2018 and this year they target to lift the trophy again.

“We are up to the task this year and we will win the tournament,” said Wandera who accompanied by Committee members; John Ogoti (secretary), Faith Mutsami, Isaac Mare, Stanley Wetende and William Barasa.

The team coach Mr. Mare said in the last games they emerged as runners up and this year their target is to be the champions.

“We are very ready for this tournament. We have been runners up for three consecutive years but this year we target the trophy and nothing else,” said Mare.

He said his team is well prepared after playing seven friendlies which they all won and is expecting good performance in Kisumu.

“We have a well prepared team and our main aim is to win all games,” he said.

Mr Wandera said as a Committee they are planning to develop a policy that will make sports part of their daily routine.

He said in the policy they will advocate for inter-regional sports every quarter to be ready always for WASCA games and also ensure staff are fit health wise.

“We intend to make sports part of us. This will make us always prepared for such games,” said Wandera.

KACWASCO will play its opening match on Monday 18th against Eldoret in Group B and later Siaya on the same day.

## Debt Management Unit Basking In The Glory Of Achievements



**Faith Mutsami (Left) and Theophilus Omoding in their office**

**D**ebt Management Unit has recorded tremendous achievements since it was establishment.

The Unit was established to help the Company recover debts owed by water consumers some dating back to over 10 years ago.

“We have managed to recover over Ksh 30 million from our debtors. This surpassed our target of Ksh 10 million,” said Theophilus Omoding, Debt Management Unit Officer.

He said the Unit was started to analyze debts owed to the Company and clean up the system to remove accounts that cannot be traced on the ground.

“We reach out to consumers who owe the Company and agree on a debt payment plan. We also visit them to create and cement trust relations with the consumers as we negotiate payments plans in liaison with the Debt Management Committee,” he said.

He noted that they mostly employ diplomacy to urge debtors to pay the arrears to boost the Company’s revenue.

Mr Omoding said to reduce cases of debts accruing, they monitor consumer accounts to mitigate

against high debts.

“The Unit was established in 2020 and we have managed to recover over Ksh 30 million. We still have more than Ksh 200 million as debt owed to the Company,” he said.

He revealed that Government institutions are among consumers who owe the Company large amount of money saying that the Government system of payment is to blame for the arrears.

According to Faith Mutsami, Debt Management Unit Supervisor, the Unit has achieved a lot in the short span of its existence.

She said that they have managed to bring back on board consumers who had ‘abandoned’ the Company due to high debts and who have dormant water accounts.

“We have helped the Company to increase its revenue collection and reduce on illegal connections because when we visit our consumers to seek for our money we get some of them have reconnected the water by themselves,” said Ms Mutsami.

She said they have managed also to reduce the debt owed to the Company.

She noted that the support they get from the immediate boss the Principal legal officer and now

the acting CEO keeps the moving and eager to meet their targets.

“Our boss has been so supportive and this motivates us to do even more. We are grateful for her support that has made us achieve a lot and meet our targets without hustles and challenges” she said.

However, she decried the high amount of money owed to the Company urging the consumers to consider paying it to enable the Company run its operations.

“We still have a lot of money out there. If we get it then the Company will be self-sufficient financially,” she said.

 A hand holding a white smartphone displaying the 'WATER MOBILE' app interface. The screen shows instructions for public queries, a list of payment methods (M-PESA, Family Bank, KCB, CO-OPERATIVE BANK, POSTA), and contact information for KACWASCO.
 

**WATER MOBILE**  
FOR ANY PUBLIC QUERIES, CONCERNS, COMPLAINTS ETC

**STEP1: DIAL \*873\*048#**  
**STEP2: SELECT OPTION**  
**STEP3: SEND**  
**STEP4: FOLLOW INSTRUCTIONS**

**HOW TO PAY**

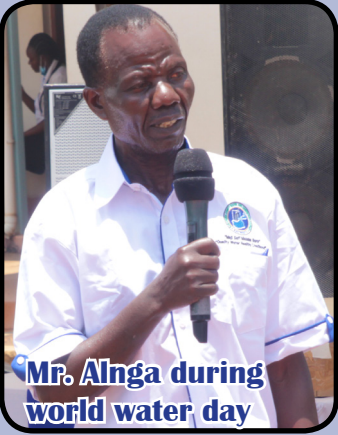
- M-PESA** PAYBILL NO.772153  
MPESA DEPOSIT ACCOUNT:883061
- Family Bank** DEPOSIT ACCOUNT FAMILY BANK:  
ACCOUNT NO: 07800040459  
FAMILY BANK REVENUE ACCOUNT:  
07800040724
- KCB** KCB BANK:1273194454
- CO-OPERATIVE BANK** ACCOUNT:  
01100632410100
- POSTA** POSTA PAY(ANY POST OFFICE)

**KACWASCO**  
"Maji Safi Maisha Bora"  
"Quality Water Healthy Livelihood"

You can now conveniently, fast and safely manage your account on your mobile phone, all you need to do is to dial \*873\*048#

CALL US: 056 2030355, 0799 085 696  
EMAIL: INFO@KAKAMEGAWATER.CO.KE  
KACWASCO@GMAIL.COM  
VISIT OUR WEBSITE: KAKAMEGAWATER.CO.KE

## Running To Work Keeps My Body Fit



Mr. Alenga during world water day

If he is not running, he is walking five kilometers daily from his Shitungu home to work.

This is the daily story of Mr. Willis Alenga who works as the Office Assistant. Mr. Alenga who

joined the Company as a casual worker in 2004 says that patience and hard work made him get the official job 10 years later in 2014.

"I waited patiently while doing my work perfectly. I created good rapport with my colleagues and eventually when the time was right I got the job after serving for 10 years on casual basis," the father of six said.

His daily routine starts at 5.00am when he starts his journey to work and by 5.40am he is already at work ready for the day's duties.

"I feel proud to work for KACWASCO because through this work I have established myself and paid school fees for my children," he said.

We meet him at Bondeni Primary School cheering the Company team as they prepare for WASCA games and he says; "I will be travelling to Kisumu to cheer my team to victory."

The sport enthusiast said sometimes he find himself joining the league of poets reciting his poems and songs during important days at the Company.

He said his creativity depends on the theme of the events.

"I usually consult the person in charge of the event to give me the theme. Once I have the theme I start to write down the poem which I recite on the material day," he said.

He encouraged his colleagues to embrace team work and work as one family while on duty to enable the Company meet its targets.

"The only challenge I encounter at work is maybe sickness nothing else," he said.

And his advice to the youth; "Have patience, perseverance and hard work will make one go far. Respect is very important to make one succeed."

## Working Around The Clock Gives Me Peace Of Mind

Robinson Joshua sleeps at exactly 7.00pm and wakes up at 10.00pm not to work as night guard but to be vigilant and control water flow from Tindinyo to Shitoli area. For Robinson who is in charge of water control for Shitoli area, his daily routine is same throughout

dinyo to ensure everything goes as planned. I have limited time for sleep but I am encouraged by seeing consumers satisfied and proud of working for the Company," said Robinson.

He added: "I have my special arrangements for supper so that I don't interfere with the routine of other family members. I see nothing unusual because I love my work."

He noted that he is proud of his work and he endeavors to do more to ensure consumers get water as per the schedule.

Shitoli area serves Mukumu, Khayega, Sigalagala and Iguhu.

At Museno where the water storage tanks are located, we find Robinson on his Kibo motorbike ready for the day's work.

The jovial Robinson says; "This is my working station. I am proud of doing this work."

He said the only challenge he faces is lack of shelter when it remains something the Company promised to address within the shortest time possible.



Mr. Robinson Joshua

the week.

He said when he wakes up at 10.00pm he manages the water flow to avoid overflows and give regular updates up to 2.00am when he goes back for the second shift of sleeping up to 5.00am.

"I have to be vigilant when the water is opened at Tin-



A Bowser at the Milimani Water Reservoir

George is a bowser operator whose work entails transportation and selling of water with his truck in Kakamega and his environs.

He gets his water from KACWASCO's main water reservoir in Mlimani, Kakamega town.

"I have done this job for some time now, supplying water to construction sites, road workers, homesteads and also private businesses in Kakamega town," George said.

However, for George the time used to get the commodity delays his work affecting his daily operations.

He says sometimes they are forced to wait longer to get water due to rationing and controlling of water flow from Tindinyo to the reservoir.

"I draw water three to four times a day depending on the customer needs and sometimes I have to wait for more than three hours to get it which most of the time leads to loss of customers especially those who need water urgently," said.

Josephine Ikuu, the Monitoring and Evaluation Committee member charged with monitoring of controls team running from Tindinyo to Kakamega explained that it takes up to 30mins for water to flow from Tindinyo to the water reservoir in Milimani and an hour to fill the gigantic tanks.

"At Tindinyo water processing plant the tank has to be filled to generate enough pressure required to propel the water to Kakamega, this takes three to four hours adding up to the waiting period," said Ikuu.

She assured the customers that the company is in the process of streamline the water control process to enable consumers get water on time.